

## CABLE TELEVISION ADVISORY COUNCIL (Litchfield)

### MINUTES

Thursday, June 25, 2015

The regular meeting of the Cable Television Advisory Council (Litchfield) was held on Thursday, June 25, 2015, at 6:30 p.m. at the Oliver Wolcott Library, South Street, Litchfield, Connecticut. A quorum was NOT present: Steven Simonin, Chairman, Diane Knox, Vice Chairman – Litchfield; Lucille Paige, Torrington; Richard Antonetti, Watertown. Absent: Jeff Dunn, Thomaston; Andy MacDavid, Cornwall; Marie Soliani, Torrington; John Angevine, Warren, and Denise Russ, Watertown; John Luciano, Torrington; Gary Lafferty, Watertown.

Also present: Jennifer Young, *Cablevision*.

The meeting was called to order at 6:45 p.m.

Richard Antonetti directed his report to Jennifer Young, *Cablevision*. He had received several e-mail from his constituents in Watertown; many regarding the continuing cost increases, the required number of boxes per household/set.

Gerry Gault, of Litchfield e-mailed experiences when attempting to get a new HD box; the customer service rep for *Cablevision* was unable to locate the same type of box Mr. Gault required; the customer service rep. offered to substitute the box with an upscale model instead. The offer connected to the upscale box seemed somewhat like a "bait and switch". He declined. Jennifer Young investigated to find that the customer rep for *Cablevision* was new on the job and was not familiar with replacement boxes.

Steven Simonin reported his problems with USA network – wherein the program exhibited a delayed sound following my pixilation and then returned to normal viewing – he questioned the problem to be too much compression on the *Cablevision* signals into his home. Lucille Paige also experienced the same type of problem with her program viewing.

Jennifer Young, *Cablevision*, reported that ESPN is suing Verison over the providers new video programming bundle. ESPN accuses Verison of "breach of contract" for placing it inot a tier in violation of it is existing agreements.

It was suggested at the table that the cable industry should try to keep their customer base sot that subscribers not look for ways to get around their service from *Cablevision*.

Mrs. Knox gave the Treasurer's Report: After distribution of seven (7) scholarships (@\$250 each) the current balance today in the treasury is \$281.13.

Jennifer Young, representative, reported Eyewitness News is now on Escape TV. (Not WFSB).

The meeting was declared adjourned at 7:30 p.m.